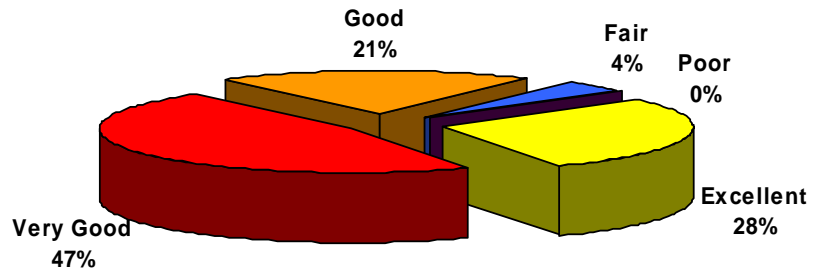
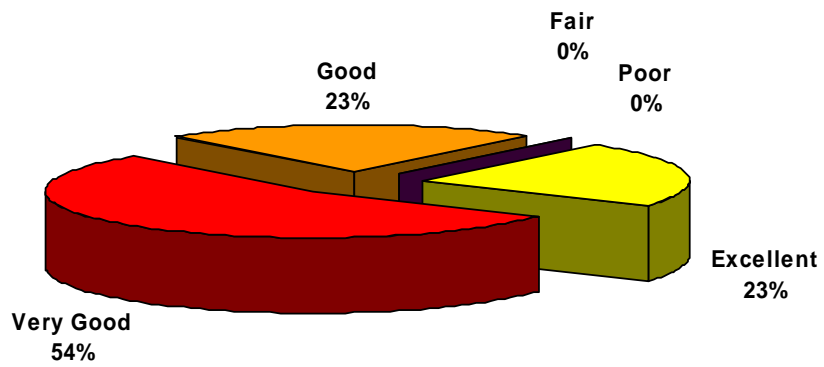


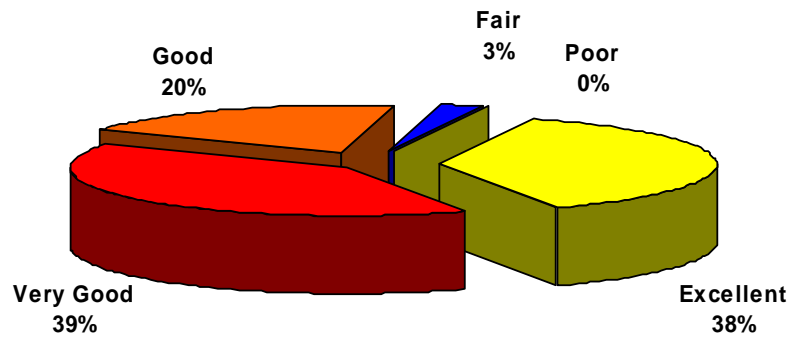
Customer feedback 2007-2008
Speed of response to initial enquiry



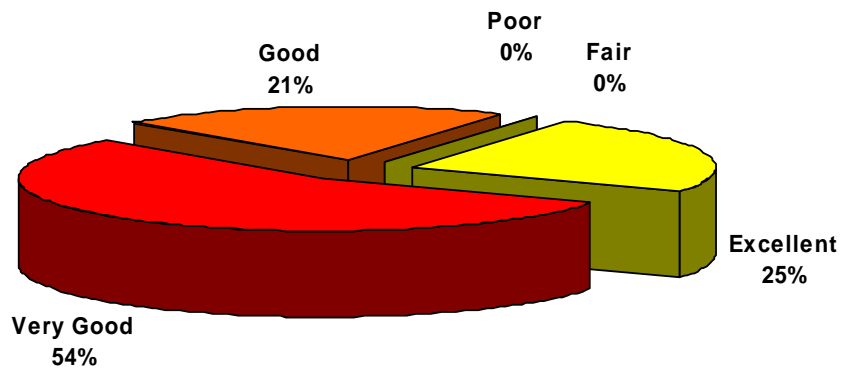
Customer feedback 2007-2008
Quality of response to original enquiry



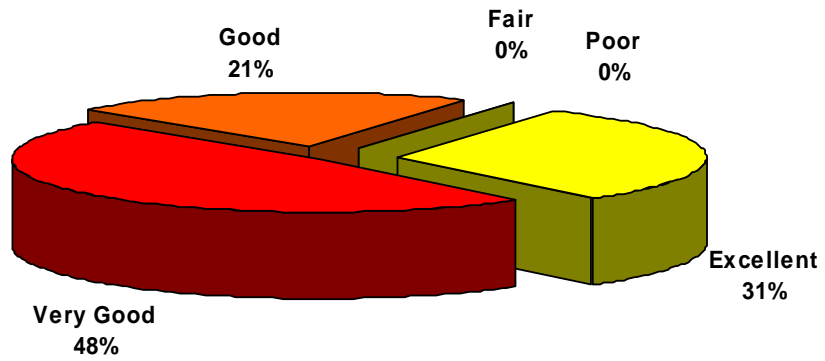
Customer feedback 2007-2008
Site crew Performance



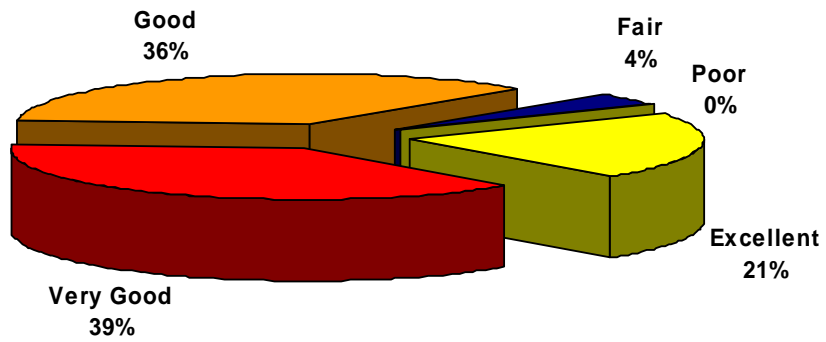
Customer feedback 2007-2008
Quality of Report



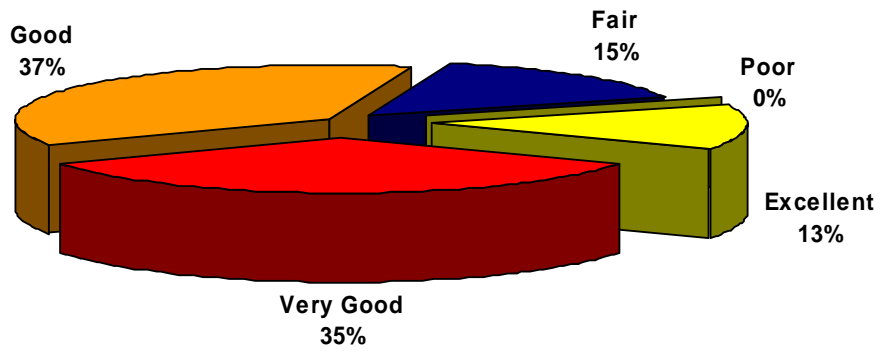
Customer feedback 2007- 2008
Compliance with Brief



Customer feedback 2007- 2008
Compliance with Programme



Customer feedback 2007-2008
Value for money



Customer feedback 2007-2008
Overall Performance

